At InfoTip, everything revolves around the digitalization of service processes. With our products and services, we make service and customer service processes more transparent, faster and more efficient. We stand for individual solutions and work together with our customers on the perfect implementation for them.

Our vision is to provide our customers with the most efficient IT solutions for service cases. In doing so we grow and continuously develop ourselves while contributing to a sustainable future.

Become part of InfoTip today and secure your place in our team for our location in **Bochum** or for **working** from home!

SENIOR SALESFORCE CONSULTANT (M/F/D)

## What we are looking for:

- Extensive knowledge of Salesforce with a focus on Sales Cloud, Service Cloud as well as Field Service Lightning.
- Several years of experience as a consultant or project manager in the SFS environment
- Very good German and English skills
- Very good communication and social skills
- Good analytical skills
- Ideally knowledge in JavaScript and HTML
- Knowledge of C++ or Java would be an advantage

## What we offer:

- Flexible working in home office possible
- Excellent prospects for the future
- Collaboration on international projects
- Regular team events
- An agile company with a lot of passion from the whole team
- Many opportunities for further training and Salesforce certifications
- Plenty of room for your own ideas

You can expect a team that cares about your personal development and that of the company. Apply to us and together we will design the future of the service world!

Please send us your electronic application (email) with meaningful, complete application documents to: <a href="mailto:hr@infotip.de">hr@infotip.de</a>

## Your tasks - this is what awaits you:

- Lead and execute Salesforce projects for customers
- Advise on the alignment and design of Salesforce-based IT solutions for our customers
- Design and requirements management of Salesforce solutions
- Analysis and documentation of existing processes in order to than implement them in Salesforce
- You are the interface between customers and our developers
- You are the contact person for our customers' challenges and support them in designing and adapting their processes.
- Continuous training and certification in SFS



Your contact person at the InfoTip Service GmbH:

Philipp Wahlefeld Castroper Str. 12 44791 Bochum